

Sapphire Leisure Delivery Guide

Please take the time to read this guide prior to the delivery of your spa.

Electrical Supply

You will need to arrange for a qualified electrician to provide an electrical supply for your spa. All of our spas require an earthed 240v single-phase supply. The supply current required by each spa is detailed in the following table:

Sapphire Spas	Diamond	Opal	Quartz & Quartz+
Coral Sands		13 amps	13 amps
Sunset Beach		13 amps	
Palm Island	32 amps		
Emerald Escape	32 amps		
Paradise Springs	32 amps		
Montego Bay	32 amps		
Victoria Falls	32 amps		

Round Spa	13 amps
Olympic Spas	32 amps

Your supply cable can be taken into the spa cabinet at any corner, but the cable must reach the control unit, which is located under the main control pad inside your spa. Cables can also be fed into the spa through the base adjacent to the controller. All electrical supplies to spas should be protected by a suitable RCD/MCB. Cables run externally or underground should be armoured. Please note that if a suitable electrical supply is not provided we will not be able to commission the spa on delivery. Subsequent visits may incur additional costs.

For spas drawing 13 amps, the cable should end in a fixed weather proof socket or a standard 13 amp trailing socket as illustrated. The cable can be fed into the spa cabinet at any corner and from there run around internally to the control box which is located under the touchpad. Please leave a tail of at least 3 metres of cable from the entry point to the spa. The cable must be heavy duty (2.5 mm) and capable of handling a consistent 13 amp current.



For spas drawing more than 13 amps, the cable will need to be hard wired into the controller. The live, neutral and earth cores must be clearly identified and of a maximum of 6 sq mm. Armoured cable will require a 20mm gland with at least 150mm of the internal cores exposed. It must be possible to isolate the supply.

Spa Base

The spa must be positioned on a flat and level base. There should be no more than a 20mm change in level across the spa. The size of the base should take into consideration the positioning of steps. If a cover lifter is to be fitted, this will require 450mm clearance at the back of the spa and 200mm down each side. Access is required to the front of the spa, which is the side adjacent to the control pad. Therefore this side should not be placed against a wall. It is vital that water drains away from the spa and that it is not allowed to collect around the spa base. Even where the spa is sheltered, water will be spilled from the spa during normal usage.



The following types of surface are suitable for a base:

- Decking:** Decking should be at least 25mm thick and supported at 600mm intervals. If the decking is on a raised frame this frame must be suitable to carry a weight of up to 3,000kg.
- Paving Slabs:** Paving slabs should be laid on an even bed of sand or concrete with minimal gaps. They must be level so that the spa does not rock when positioned.
- Concrete Slab:** A concrete slab should be at least 100mm thick. It should be sufficiently flat that the spa does not rock when positioned.
- Gravel:** A gravel surface can be used, but will require a weed membrane, which must allow sufficient drainage.

Water Supply

Your spa does not need to be plumbed into a permanent water supply. Please provide a supply with an adequate length of hosepipe at the time of delivery. Depending on water pressure, it can take up to 3 hours to fill larger spas. An additional supply from a friendly neighbour can speed up the installation process.

Balance Payment

When we call to confirm the delivery date, we will also ask how you would like to pay the outstanding balance. The options are (in order of preference):

1. Debit card prior to delivery
2. A bankers draft on delivery (details must be provided 48 hours in advance)
3. A personal cheque 5 days prior to delivery
4. Cash on delivery
5. Credit card prior to delivery subject to a 2% surcharge

Please understand that we cannot deliver the spa until the balance is paid.

Delivery and Access

The spa will be delivered on a flat bed truck or trailer. Please ensure there is adequate access to your driveway and spa site. The spa will be manoeuvred and positioned using a dolly truck on which it will be mounted on its side. The dolly truck can only travel over hard surfaces of at least 600mm wide. If the spa has to be manoeuvred over rough ground, without the dolly truck, you will be asked to provide additional manpower. If you have ordered a spa, but feel the dolly truck will not be adequate for manoeuvring your spa, then please let us know so that we can discuss your individual requirements.



We will have no option but to leave the spa at the entrance of your property if access cannot be made via the means we have described in this delivery guide. To avoid disappointment please check the following points:

1. Can a 2.3 metre wide vehicle access your property?
2. Is the surface over which the dolly truck will need to travel firm enough?
3. Are doorways, gateways and alleyways both wide enough and tall enough?
4. Are there any drainpipes, taps, lights or steps obstructing pathways?
5. Are there any steps over which the dolly truck cannot travel?
6. Is there sufficient room to manoeuvre the spa around any tight corners?

Spa Dimensions













Spa Range	Spa Dimensions	Height On Dolly Truck With Packaging	Width on Dolly Truck With Packaging
Coral Sands	1990x1990x765mm	2300mm	800mm
Sunset Beach	2000x1600x850mm	1900mm	900mm
Emerald Escape	1985x1985x915mm	2300mm	965mm
Palm Island	1990x1990x875mm	2300mm	925mm
Paradise Springs	2260x1990x915mm	2300mm	965mm
Montego Bay	2265x2265x850mm	2600mm	900mm
Victoria Falls	2310x2310x840mm	2610mm	900mm

Round Spa	2000x800mm	2300mm	850mm
Olympic Athens	2250x2250x920mm	2550mm	970mm
Olympic Atlanta	2250x2250x1000mm	2550mm	1050mm
Olympic Barcelona	2300x2300x920mm	2350mm	970mm
Olympic Rome	2250x2050x920mm	2550mm	970mm

Where there is insufficient access a crane will be needed for delivery, this will be at additional cost.

Essential Accessories

Many of our customers like to accessorise their spa. Here is a list of the most popular options.

 <p>Cover Lifter Easy cover removal and storage when using your spa.</p> <p>£150</p>	 <p>Cedar Steps Hand crafted in solid cedar. 920mm x 540mm.</p> <p>£120</p>	 <p>Spa Umbrella Purpose built for spas, in Blue, Green or Beige.</p> <p>£295</p>	 <p>Safe T Rail Provides assistance entering and exiting your spa.</p> <p>£110</p>
 <p>Spa Caddy Mounts on your spa, provision for your drink & snack.</p> <p>£35</p>	 <p>Playing Cards Waterproof cards to provide hours of fun.</p> <p>£10</p>	 <p>Booster Cushion To ensure the smaller bather can enjoy deep water.</p> <p>£15</p>	 <p>Champagne Flutes Shatterproof, choice of Blue, Green or Clear.</p> <p>£6 each</p>
 <p>Reef Fish Bright beautiful fish with life like swimming action.</p> <p>£15</p>	 <p>Spa Coat Used to re-stain the cedar spa cabinet to maintain colour.</p> <p>£10</p>	 <p>Spare Filters Keep a clean set of filters always available.</p> <p>£50 pair</p>	 <p>Cover Protector To ensure the cover doesn't fade from UV damage.</p> <p>£10</p>

Further accessories and details can be found on our websites www.sapphiresleisure.com or www.olympicspas.co.uk. If you would like to purchase any accessories for delivery with your spa, you can place your order by calling us on: 01869 327698 or email: info@sapphiresleisure.com

Finally, we would like to thank you for choosing a Sapphire Leisure Spa and wish you many hours of enjoyment in it.

The Sapphire Leisure Team